



**INT MARKT 42998**

**Roundtable**  
**on**  
**Temporary Agency Work Social**  
**Dialogue**

Organised in co-operation with

**DG Employment and Social Affairs**  
**the European Confederation of Private Employment Agencies (Eurociett)**  
**and UNI-Europa (European trade union federation for services and skills)**

**Venue:**

Best Western Senator Hotel (Sehzadebasi)  
gencurk Cad. Sirvanizade Sok. N°7/11  
34470 Sehzadebasi, Istanbul

**Istanbul – Turkey**  
**December 7<sup>th</sup>, 2010**

For more information on TAIEX assistance and to download presentations of this event, please go to:  
<http://ec.europa.eu/enlargement/taieux>.



### **Aim of the meeting:**

The aim of this meeting is to help social partners develop a constructive and fruitful social dialogue in the sector of temporary work agencies in Turkey. The meeting aims at increasing the representation and awareness of the social partners and to promote the knowledge of the EU in terms of internal market and social acquis.

The event is part of the implementation of the 2009-2010 work programme of EU Sectoral Social Dialogue Committee on temporary agency work, which includes the following item:

#### ***“Promoting National Social Dialogue”***

The European social partners envisage holding one or two roundtables in 2009/2010 in Bulgaria, Romania and/or Turkey in coordination with the social partners of the respective countries. These round tables will be organized in cooperation with TAIEX and will have as their aim to establish and/or improve national social dialogue in the sector and to promote the European social dialogue as part of the social “acquis communautaires”.

Similar roundtables have already been successfully organised by the two EU sectoral social partners in Poland (2006), Hungary (2007) and Bulgaria (2009), paving the way for the establishment of a national sectoral social dialogue in these three countries.

## Day I: 7<sup>th</sup> December 2010

**Co-Chair : Ellen Durst, Rachel Owens and Denis Pennel**

TIME	CONTENT	SPEAKERS
8:30 - 9:00	<b>Registration</b>	
9:00 - 9:30	<p style="text-align: center;"><b>Welcome &amp; introduction</b></p> <ul style="list-style-type: none"> <li>▪ Purpose and aim of this roundtable (Eurociett/UNI Europa)</li> <li>▪ State of play of the Temporary Agency Work Social Dialogue in Europe (European Commission)</li> </ul>	<ul style="list-style-type: none"> <li>▪ <b>Ellen Durst</b>, DG Employment, European Commission</li> <li>▪ <b>Rachel Owens</b>, UNI Europa</li> <li>▪ <b>Denis Pennel</b>, Eurociett</li> </ul>
9:30 - 10:30	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Labour relations and social dialogue in Turkey: Experiences and visions</b></p> </div> <ul style="list-style-type: none"> <li>▪ State of play of current relationships between social partners (discussions, joint-initiatives, official governmental bodies, regional bodies, ad hoc meeting)</li> <li>▪ Reasons for entering social dialogue in the agency work industry</li> <li>▪ Level of collective bargaining (bipartite or tripartite?)</li> <li>▪ Obstacles to the development of a stronger social dialogue</li> <li>▪ Specific regional or national issues</li> </ul> <p style="text-align: center;"><b>Open discussion with all participants</b></p>	<ul style="list-style-type: none"> <li>▪ <b>Representative of UNI Europa member for Turkey, Mr Akcan</b>, Turkish Communications Union</li> <li>▪ <b>Representative of Eurociett member for Turkey Mrs. Ayse Uca</b>, OIBD</li> <li>▪ <b>Representative from the Turkish Ministry of Labour &amp; Social Affairs Ms. Esra Sermin Ata</b></li> <li>▪ <b>Representative from the Turkish Labour Inspectorate</b></li> </ul>
10:30 - 11:30	<p style="text-align: center;"><b>Profile of the Temporary Agency Work sector in Turkey</b></p> <ul style="list-style-type: none"> <li>▪ State of play with regards to the adoption of a specific regulation for temporary agency work in Turkey</li> <li>▪ National employers/employees view on state of play; Experiences with agency work</li> <li>▪ Temporary work agencies' contribution to the efficiency of labour market</li> <li>▪ How to develop cooperation with the Turkish Public Employment Service</li> </ul> <p style="text-align: center;"><b>Open discussion with all participants</b></p>	<ul style="list-style-type: none"> <li>▪ <b>Representative of UNI Europa member for Turkey, Mr Akcan</b>, Turkish Communications Union</li> <li>▪ <b>Representative of Eurociett member for Turkey, Mr. Altug Yaka</b></li> </ul> <p>The 2 above speakers will have 15 minutes each to address these issues.</p> <p>They will be joined in the open discussion with representatives from:</p>

		<ul style="list-style-type: none"> <li>▪ <b>Ms. Esra Belen</b>, Tisk (Turkish confederation of Employers)</li> <li>▪ A representative from the Turkish Confederation of trade unions (DISK)</li> <li>▪ <b>Ms. Deniz Cavusoglu</b>, Department Chief, Private Employment Agencies, The Turkish Public Employment Service Organization</li> </ul>
11:30 - 12:00	Coffee break	
12:00-12:45	<p style="text-align: center;"><b>Presentation of the EU Directive on temporary agency work and the ILO Convention 181 on Private Employment Agencies</b></p> <ul style="list-style-type: none"> <li>▪ Main provisions of the newly adopted directive (2008/104/EC)</li> <li>▪ Main provisions of the ILO Convention 181 on Private Employment Agencies</li> </ul>	<ul style="list-style-type: none"> <li>▪ <b>Bernadette Ségol</b>, UNI Europa</li> <li>▪ <b>Bertrand Muller-Schleiden</b>, DG Employment, European Commission</li> <li>▪ <b>Annemarie Muntz</b>, Eurociett</li> </ul>
12:45 - 14:15	Lunch Break	
14:30-15:45	<p style="text-align: center;"><b>How can social dialogue contribute to a better organisation and regulation of temporary agency work: An EU perspective and national case studies</b></p> <ul style="list-style-type: none"> <li>▪ State of play of the European sectoral Social Dialogue on Temporary Agency Work (framework, history, main achievements)</li> <li>▪ Feedback and outcome from previous roundtables organised in Poland, Hungary and Bulgaria</li> <li>▪ Case studies from EU countries where social dialogue plays a key role in regulating the TAW sector: The Netherlands and France</li> <li>▪ Possible support from European Social Partners regarding the Turkish social dialogue</li> </ul>	<ul style="list-style-type: none"> <li>▪ <b>Denis Pennel</b>, Eurociett</li> <li>▪ <b>Rachel Owens</b>, UNI Europa</li> <li>▪ <b>Sébastien Delfosse</b>, Federgon (Eurociett member for Belgium)</li> <li>▪ <b>György Károly</b>, MSZOSZ (representative of UNI Europa's member in Hungary)</li> <li>▪ <b>Celil Çoban</b>, FNV Bondgenoten, The Netherlands</li> </ul>
15:45 - 16:00	<b>Conclusion and future steps</b>	<ul style="list-style-type: none"> <li>▪ <b>Annemarie Muntz</b>, Eurociett President</li> <li>▪ <b>Bernadette Ségol</b>, UNI Europa Regional Secretary</li> </ul>